



Quick Start Guide

We hope you find this Quick Start Guide to be helpful. Please know that we are always here for you 24/7 via phone or email, or via live chat within our software platform.

Again, thank you for being a valued Zonar customer!

The Zonar Team



Device Pairing Step 1

Verify Power Source

- Install the device and check the LED lights.

- If none of the lights come on, verify the installation as follows:
 - For wired devices, validate that all wires are connected correctly (including the voltage wire.)
 - For plug-in devices, ensure the device is completely plugged into the diagnostic port and fits securely.

- If the lights still do not come on, please contact our support team at 866-261-8571 for additional troubleshooting.



Device Pairing Step 2

Verify Location and Ignition

- Ensure the vehicle is outside with a clear view to the sky.
- Turn on the ignition for 2 minutes, then turn it off.
- Sign in to your Zonar account and verify the following:
 - Make sure the vehicle location is correct on the map.
 - Click on the vehicle icon and validate that the event type reads "Ignition Off."
- If the location on the map is incorrect or the event type does not read "Ignition Off," take a short 5 minutes drive and check the map again to see if the location and event type are now accurate. If not, please contact our support team at 866-261-8571 for additional troubleshooting.



Phone

866-261-8571



E-Mail

customercare@zonarsystems.com



Hours

24 hours a day, 7 days a week

